

## Guitar Warranty Registration

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Limited 1 Year Warranty

This Guarantee does not affect your legal rights

All B.C. Rich Guitars are warranted to be free of defects in workmanship for a period of one (1) year from the original date of purchase. This warranty applies to the original purchaser only and is not transferable. If any instrument fails to function properly within the warranty period, free repair or the option of replacement is Davitt & Hanser's only obligation. This warranty is subject to the following conditions and exclusions:

Defects caused by wear and tear, misuse, neglect, alteration or modification are not covered by this warranty. Davitt & Hanser retains the right to make such determination on the basis of inspection.

This warranty is for B.C. Rich guitars only. Any service claims resulting from other brands used in conjunction with B.C. Rich guitars will not be allowed or honored.

**All transportation charges involved with sending and returning the unit to and from the warranty center is solely the responsibility of the purchaser.** Davitt & Hanser assumes no liabilities for damages incurred in transit to or from service center.

If return is to be made to Davitt & Hanser, customer must first obtain Return Authorization by mail. Be sure to provide 1) a written description of the problem, 2) daytime phone number.

After receipt of Return Authorization, owner must ship instrument with copy of original sales receipt, and a detailed description of the problem. Please include your Return Authorization number on all correspondence. Repaired products will be returned freight collect. Davitt & Hanser will, at its option, repair or replace defective parts or products.

Neither Davitt & Hanser, nor B.C. Rich guitar dealers, nor Authorized B.C. Rich Service Centers are liable for any incidental or consequential damages resulting from any defect in or failure of B.C. Rich guitars.

This warranty gives the original owner of B.C. Rich guitars specific legal rights, and you may also have specific rights which vary from state to state. This warranty is expressly in lieu of all other agreements and warranties, expressed or implied, except as may be otherwise required by law. After the expiration of this written warranty, Davitt & Hanser makes no further warranties either written, expressed or implied.

All correspondence: Davitt & Hanser, Customer Service, 4940 Delhi Pike, Cincinnati, Ohio 45238.

KEEP THIS FOR YOUR RECORDS:

DATE OF PURCHASE \_\_\_\_\_

MODEL # \_\_\_\_\_ SERIAL # \_\_\_\_\_

#### Warranty Registration

TO OBTAIN WARRANTY COVERAGE, THIS CARD MUST BE FILLED OUT AND MAILED TO DAVITT & HANSER MUSIC WITHIN 10 DAYS OF PURCHASE

Date of Purchase \_\_\_\_\_

Your Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Your E-Mail address \_\_\_\_\_

Dealer's Name \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Model # \_\_\_\_\_ Serial# \_\_\_\_\_

What is the price you paid for this item? \_\_\_\$ \_\_\_\_\_

#### CHECK ALL THAT APPLY:

- |   |   |
|---|---|
| 1. Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female   | 5. Other instruments/areas of interest?<br><input type="checkbox"/> Electric Guitar<br><input type="checkbox"/> Acoustic Guitar<br><input type="checkbox"/> Bass guitar<br><input type="checkbox"/> Keyboard<br><input type="checkbox"/> Percussion<br><input type="checkbox"/> Violin/viola/bass/cello<br><input type="checkbox"/> Home recording<br><input type="checkbox"/> Woodwind/Brass<br><input type="checkbox"/> Live Sound<br><input type="checkbox"/> DJ<br><input type="checkbox"/> Other _____ |
| 2. Age _____  |   |
| 3. Have you ever purchased musical items by mail order?<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |   |
| 4. How long have you been playing?<br><input type="checkbox"/> Less than one year<br><input type="checkbox"/> One to three years<br><input type="checkbox"/> Four to six years<br><input type="checkbox"/> Over six years |   |

6. What is your level of familiarity with the following?

- |                                    |  |                                    |                                     |
|------------------------------------|--|------------------------------------|-------------------------------------|
|                                    | <input type="checkbox"/> Have not seen | <input type="checkbox"/> Have seen | <input type="checkbox"/> Have Owned |
| percussion                         | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| amps & cables                      | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| guitars                            | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| bags & cases                       | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| <b>2000TUBE</b> Stands             | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| guitar parts                       | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |
| <i>Full Service</i> guitar strings | <input type="checkbox"/>               | <input type="checkbox"/>           | <input type="checkbox"/>            |

Thank you for purchasing this product!